
SSL site no longer fully SSL after installing :(

Posted by RChesley - 2008/04/25 00:12

Hi folks,

Just a quicky but a fairly urgent one.

I've just installed the mambot and set up according to the tutorials, first lot has uploaded (woohoo!). Just noticed a problem though! The site is SSL (the entire site, not just the shop) and since putting the mambot on, the site is no longer fully SSL but is coming up with the dreaded "there is some unsecure content" message.

Any ideas how to fix this? I've set the URL in google to be the https: url.

Need to fix this ASAP to ensure we don't lose any customers (makes me laugh that people think having an ssl cert means a "safe" and "secure" site .. hehe)

Cheers

Ruth

Re:SSL site no longer fully SSL after installing :(

Posted by da8iwr - 2008/04/25 00:16

Have you got the domain name please, so i can see the problem :)

Re:SSL site no longer fully SSL after installing :(

Posted by RChesley - 2008/04/25 08:06

Sure thing, the domain is www.meditate-in-minutes.co.uk

Not sure if it's relevant but the all_products one failed saying no items were live, but the latest products uploaded successfully??

Ruth

Re:SSL site no longer fully SSL after installing :(

Posted by RChesley - 2008/04/25 20:43

Hmm, actually, they didn't upload entirely successfully:

Errors:

Error Bad data Line #

We did not understand some of the XML formatting in your file. You may be missing a tag or have a nesting or formatting error. - help

114

We did not understand some of the XML formatting in your file. You may be missing a tag or have a nesting or formatting error. - help

198

We did not understand some of the XML formatting in your file. You may be missing a tag or have a nesting or formatting error. - help

282

Re:SSL site no longer fully SSL after installing :(

Posted by da8iwr - 2008/04/25 22:53

Hmm im not sure about the errors

Line 114 = XMAS

Line 198 = 15

Line 282 = 3.50

They all look perfect from here. Can you drop an email to Google and ask what the problem is, as i cant see anything at all ;)

http://base.google.co.uk/support/bin/request.py?contact_type=error&hl=en_GB

Also i think your error on the SSL part is based around the Google Analytics, but im not 100% sure.

```
_uacct = "UA-4119985-1";  
urchinTracker();
```

The best way to check is just unpublish the mambot, and then try and see if the SSI is working ok, if it is, then its my Mambot, but if there is still an issue then its not my mambot.

I have added this Mambot to many sites with SSL including www.spot-ontv.co.uk and never had any problems at all from it.

but i have had to comment out the google analytics to make it work without the SSL popup, im just about to have some food, and ill see if i can find a fix for it when i get back, as i need to know the answer as well.

Regards
lan

Re:SSL site no longer fully SSL after installing :(

Posted by da8iwr - 2008/04/25 23:58

I have found that google have a special tag that you add if you use SSL certs on your site.

```
_uacct = "XX-XXXXXXXX-X";  
urchinTracker();
```

Replace your code of your Google Analytics in your template, with of course your account number in the XXXX's. and it will fix that issue.

Be carefull though, as the SSL site will be spidered as a seperate site, to the non SSL part of your site, so your content will then be classed as duplicate content and you will be thrown off Google. So make all of your site SSL, or non of it to be SSL but definetly make it one or the other.

An easy to way to always redirect the user to secure connection (<https://>) can be accomplished with a .htaccess file containing the following lines:

```
RewriteEngine On  
RewriteCond %{SERVER_PORT} 80  
RewriteRule ^(.*)$ https://www.example.com/$1
```

Please, note that the .htaccess should be located in the web site main folder.

In case you wish to force HTTPS for a particular folder you can use:

```
RewriteEngine On
RewriteCond %{SERVER_PORT} 80
RewriteCond %{REQUEST_URI} somefolder
RewriteRule ^(.*)$ https://www.domain.com/somefolder/$1
```

The .htaccess file should be placed in the folder where you need to force HTTPS.

Regards
Ian

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Re:SSL site no longer fully SSL after installing :

Posted by RChesley - 2008/04/27 21:32

I'm having other issues with your mambot, is it possible to talk via MSN or email? I think I need to get a handle on how the URL's are being generated as to how it fits in (or in my case, doesn't!) with the customisations to VM.

Ruth

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Re:SSL site no longer fully SSL after installing :(

Posted by RChesley - 2008/05/05 15:30

Many thanks, had forgotten that I'd applied the google analytics bridge mambot at the same time as this...whoops! Still got a few bits not working though :|

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Re:SSL site no longer fully SSL after installing :(

Posted by da8iwr - 2008/05/07 11:53

Just to let other readers know, we are working on this via MSN and other threads which were more correct for the issues this user had :)

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